

BSBLDR402 - BSBLDR403

Fundamentals of Supervision



DURATION
2 Days



DELIVERY MODEL
Face-to-face
or
On-Line



DELIVERY DAYS
Contact Office

Course Description

Fundamentals of supervision is a nationally recognised course which provides you with skills, knowledge and outcomes required to use leadership to promote team cohesion. It includes motivating, mentoring, coaching and developing the team and forming the bridge between the management of the organisation and team members.

Potential Career Pathways

- Supervisor
- Team Leader
- Manager

Course Fees

\$600.00

Course Content

- Application and knowledge of organisational goals, objectives and plans
- Developing a teamwork plan
- Communication with team members and management to identify and establish the team purpose, roles, responsibilities, goals plans
- Interpersonal style and communications
- Techniques for resolving problems and conflicts and dealing with poor performance within organisational and legislative requirements
- Techniques to consult, encourage, support and provide feedback to team members
- Identify team leadership models, behaviours and approaches

Contact

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